



Central Office  
Tonawanda Chapel

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2600 Sheridan Drive  
Tonawanda, New York 14150  
Phone: 716-836-6500  
Fax: 716-836-0130

Amherst Chapel

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5200 Sheridan Drive  
Amherst, New York 14221  
Phone: 716-631-9000

Cleveland Hill Chapel

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569 Cleveland Drive  
Cheektowaga, New York 14225  
Phone: 716-832-9200

Delaware Chapel

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1132 Delaware Avenue  
Buffalo, New York 14209  
Phone: 716-883-9200

Lancaster-Depew Chapel

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6050 Transit Road  
Depew, New York 14043  
Phone: 716-681-7040

Harris Hill Chapel

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8440 Main Street  
Clarence, New York 14221  
Phone: 716-634-9090

Orchard Park Chapel

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6170 W. Quaker Street  
Orchard Park, New York 14127  
Phone: 716-662-7848

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## General Price List

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These prices are effective as of **October 12, 2017**  
and are subject to change without notice.

The Federal Trade Commission "FTC" and the New York State Department of Health both require that certain disclosures be made by funeral providers on the General Price List. Although these disclosures are similar, they are not exactly the same. General Price List contains both sets of the required disclosures. The disclosures required by the FTC, when different from those required by the Department of Health, are preceded by the letters "FTC".

The goods and services shown below are those we can provide our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our services. If legal or others requirements mean you must buy any items you did not specifically ask for, we will explain a reason in writing on the statement we provide describing the funeral services and merchandise you selected.

This list may not include prices for certain items you select, such as cemetery charges or crematory services, flowers and newspaper notices. The estimated or final prices for those items will be shown on the itemized statement describing the funeral services and merchandise you selected. We charge you for our services in buying certain items.

(FTC) "The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our services. If legal or others requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral goods and services you selected."

(FTC) "This list does not include prices for certain items that you may ask us to buy for you, such as cemetery or crematory services, flowers, and newspaper notices. The prices for those items will be shown on your bill or the statement describing the funeral goods and services you selected."

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## Alternative Services

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### Direct Cremation

Prices range from \$2340.00 to \$2045.00

Which includes the local transfer of remains to the funeral home, services of Funeral Director and Staff, necessary authorizations, filing death certificates, basic local transportation of remains by livery to the crematorium, an alternative container for cremation and the return of the remains to the funeral home for presentation to the family.

Which included the services as described above but where the purchaser provides the container.

*If you choose to arrange a direct cremation, you may use an unfinished wooden box or an alternative container. Alternative containers can be made of heavy cardboard, pressed wood or composition materials (with or without an outside covering), or may be pouches of canvas or other materials. (FTC) "If you want to arrange a direct cremation, you use an unfinished wooden box or an alternative container. Alternative containers can be made of materials like heavy cardboard or composition materials (with or without outside covering), or pouches of canvas."*

The direct cremation prices do not include the crematory charge

### Direct Burial

Prices range from \$2440.00 to \$2045.00

Which includes the local transfer of remains to the funeral home, services of Funeral Director and Staff, necessary authorizations, filing death certificates, basic local transportation of remains by livery to cemetery and an alternative container or cloth covered wood casket.

Which includes the services as described above but where the purchaser provides the casket.

The direct burial prices do not include cemetery charges or outer interment receptacle (which may be required by cemetery).

### Transfer of Remains

Transfer of remains to the funeral establishment including personnel, equipment and vehicle

Local: within 15 miles.....	\$425.00
Charge per mile beyond local range.....	\$3.00
Transfer from family residence and/or assisted living facility.....	\$450.00

### Preparation of Remains

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<b>Embalming</b> (including use of preparation room) .....	\$675.00
Embalming of autopsied remains .....	\$750.00

*in New York State, embalming is not required by law. If you do not want embalming, you have a right to choose an arrangement which does not require you to pay for embalming such as direct cremation or direct burial. If you select certain funeral arrangements, such as viewing or an open casket funeral, embalming may be required by the funeral firm. (FTC) "Except in certain cases, embalming is not required by law. Embalming may be necessary; however if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement which does not require you to pay for it, such as direct cremation or direct burial. \*Firm policy is: embalming is required for viewing or an open casket funeral.*

### Other Preparation (including embalming)

Preparation of the remains, unless selected, is not required for direct cremation or for direct burial.

a. Topical Disinfection .....	\$150.00
b. Custodial Care (charged after 24 hours)	
Charge per day or any part thereof .....	\$100.00
<i>*Custodial care will not be charged on these days when embalming or other preparation of remains occurs, visitation is held or a funeral services is conducted.</i>	
c. Dressing/Casketing.....	\$60.00
d. Cosmetology .....	\$40.00
e. Restoration (per hour) .....	\$95.00
f. Other (specify) Ritual Washing .....	\$250.00
g. Other (specify) Reaspiration (Ship-in).....	\$250.00

## Arrangements

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*The charges for our services will be added to the total cost of the funeral arrangements you select. However, this charge will not be added to the cost for direct cremation, direct burial, forwarding of remains or receiving of remains because the prices for those services include this charge. (FTC) "This fee for our services will be added to the total cost of the funeral arrangements you select. This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving of remains."*

**Basic Arrangements** including funeral director, other staff, equipment, and facilities to respond to initial request for service, the arrangements conference, securing of necessary authorizations and coordination of service plans with parties involved in the final disposition of the deceased..... \$1345.00

## Supervision (Funeral Director and Staff)

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*Supervision for visitation per day or any part thereof.....	\$325.00
*Supervision for funeral services following visitation.....	\$295.00
Supervision for funeral services when there has been no prior visitation .....	\$395.00
Supervision for memorial service.....	\$250.00
Supervision of graveside or chapel committal service .....	\$250.00
Supervision for Disinterment (Cemetery & Vault Co. charges extra).....	\$495.00
Supervision for Entombment or Burial (no family present) .....	\$250.00
Supervision for Inurnment (no family present, private) .....	\$250.00
Supervision for a private visitation prior to direct cremation or burial (1/2 hr. at Care Center family only)	\$95.00
Supervision at Funeral Home for a pre-viewing prior to an off-site visitation (1/2 hr. at Care Center family only)	\$100.00
Additional Funeral Home Staff as required (Specify..... per person	\$125.00

## Facilities-Use of facilities for:

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The first day of visitation or part thereof.....	\$495.00
The second day of visitation or part thereof.....	\$250.00
A funeral service following visitation.....	\$195.00
A funeral services where there has been no visitation.....	\$300.00
A memorial service .....	\$300.00
Visitation immediately before funeral service, not to exceed 1 hour.....	\$300.00
A private visitation prior to direct cremation or burial (1/2 hr. @Care Center family only)	\$125.00
A pre-viewing prior to an off-site visitation (1/2 hr. @Care Center family only) .....	\$150.00
(FTC) Combined Charges for facilities and staff:	
Use of funeral home facilities and supervision for one day visitation.....	\$820.00
Use of funeral home facilities and supervision for two day visitation.....	\$1395.00
Use of funeral home facilities and supervision for funeral service following visitation.....	\$490.00
Use of funeral home facilities and supervision for funeral service when there has been no visitation...	\$695.00
Use of funeral home facilities and supervision for memorial service.....	\$550.00
Use of funeral home facilities and supervision for private visitation prior to direct cremation or burial (1/2 hr. @Care Center family only).....	\$220.00
Use of Funeral Home and Supervision for a pre-viewing (1/2 hr. @Care Center family only).....	\$250.00

## Livery

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Hearse: local within 15 miles \$3.00 per mile thereafter (one way).....	\$325.00
Alternative vehicle: local within 15 miles \$3.00 per mile thereafter (one way) .....	\$275.00
Flower vehicle: local within 15 miles \$3.00 per mile thereafter (one way).....	\$95.00
<i>*if a flower vehicle is used to transport flowers for purposes other than church or cemetery services, an additional \$30.00 will be charged.</i>	
Limousine: local within 15 miles \$3.00 per mile thereafter (one way).....	\$250.00
Passenger car(s): local within 15 miles \$3.00 thereafter (one way) .....	\$250.00
Lead Car: local within 15 miles \$3.00 per mile thereafter (one way) may be used for clergy.....	\$75.00
Floral Disposition.....	\$50.00
<i>*livery usage for a funeral is calculated on a three (3) hour basis. If the service exceeds three (3) hours or a vehicle must wait at a post funeral reception, a charge of \$30.00 per hour or part thereof will be charged.</i>	

## Merchandise

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Casket and alternative containers: .....	Prices range from \$14,000 to \$295.00
<i>*casket price list will be provided at the funeral home</i>	
Outer interment receptacles: .....	Prices range from \$9995.00 to \$1195.00
<i>*outer burial containers price list will be provided at the funeral home</i>	
Burial Clothing: .....	Prices range from \$295.00 to \$115.00
Urns.....	Prices range from \$1995.00 to \$150.00
Casket rentals (Cremations Only).....	Prices range from \$1295.00 to \$995.00

### **Additional Services and Merchandise**

*We will purchase additional services and merchandise for you. The prices in this section include a charge for our services in buying these items.*

*A complete list can be provided at the Funeral Home upon request.*

### **Memorial Packages:**

Memorial Packages.....	Prices range from \$285.00 to \$155.00
<i>Memorial Packages inc. (100 memorial cards, 50 acknowledgement cards, register book, cross/crucifix, 4 bookmarks and pin)</i>	
Memorial items (priced separately)	
Memorial cards per 100 cards.....	\$70.00
Memorial folders per 100 folders .....	\$70.00
Acknowledgement cards per 50 cards .....	\$50.00
Register books.....	range from \$95.00 to \$50.00
Crosses and Crucifixes.....	range from \$60.00 to \$25.00
Memorial Candle.....	\$20.00
Memorial Plaque (display of photo and casket corner).....	\$125.00
Memorial Programs, single page (black and white/color photo).....	\$1.50 per program
Memorial Programs, 2 pages or with insert (black and white/color photo).....	\$3.00 per program
Tribute videos (2 copies) (limit of 150 photos).....	\$150.00
Additional Tribute Video Copies .....	\$20.00
Laminations ( <i>death notices, memorial cards, etc.</i> ) .....	range from \$3.00 to \$1.00
Bookmarks *Laminated .....	\$3.00

### **Additional Services:**

Hairdressing.....	\$70.00
Cemetery Equipment without tent.....	\$175.00
Cemetery Equipment rental with tent.....	\$250.00
Set-up and Breakdown at other locations:	
Family residence, plus livery.....	\$595.00
Church, plus livery.....	\$200.00
Pallbearers, per bearer.....	\$50.00
Other additional Services and Merchandise (Specify).....	\$_____

## Limited Services

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**Forwarding remains to another Funeral Home:** includes the transfer of remains to the funeral establishment, securing necessary authorizations, services of the Funeral Director and staff and local transportation by livery to the point of shipment..... \$2095.00

**Receiving remains from another Funeral Home:** includes transfer of remains to the funeral establishment and/or place of local disposition, securing necessary authorizations, the services of the Funeral Director and Staff.. \$1770.00

*Transportation beyond local point of shipment (up to or within 15 miles) will be charged as livery. Public transportation (by common carrier) will be charged as a cash advance.*

## Cash Advances

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Services and merchandise provided as cash advance items will be billed at the same amount paid by the funeral firm.

Cemetery Charges	Organist and/or Soloist	Crematory Charges	Clergy Honoraria
Death Certificates transcripts	Death notices	Public transportation	Bridge and road tolls
Gratuities	Police Escorts	Other _____	